

DxP Services moves a leading Motor Racing Team from highly customised systems to Windchill and ThingWorx OOTB solutions





Executive Summary

DxP Services supports a leading name in motor racing to help them get fast and up-to-date information on components to their teams that are around the world. We have upgraded their highly customized on-premise Windchill and ThingWorx solution to the latest supported version.



The Challenge

- Customer's on-premise systems were highly customized
- 700 users (mix of CAD and non-CAD)
- Old customizations were obsolete or superseded by Windchill OOTB (Out of the Box) functionality
- An Upgrade to the latest supported version was required, which would ensure communication with all external systems



Our Solution

- Windchill 12.0.2 installation and configuration on all environments
- Run Windchill upgrade procedure 3 times:
 - Dev upgrade + customization porting
 - Test/quality upgrade + UAT
 - Production upgrade
- ThingWorks 9.2 installation and configuration, and Custom app porting
- Support during UAT
- System tuning for performance



Key Results And Benefits

- Upgraded system up and running, integrated with all external systems, supporting hundreds of users and millions of documents
- The move to supported Windchill and ThingWorx version enables new features for future processes/developments
- Old customizations completely removed

ABOUT DxP SERVICES

DxP Services is an ITC Infotech specialized business unit focused on the implementation and adoption of PTC's industry-leading Windchill®, Product Lifecycle Management (PLM) software, as well as Cloud and Windchill+® SaaS offerings. Created through the acquisition of PTC's PLM implementation services division, **DxP Services** is the largest global PTC PLM ecosystem. The combination of PTC Heritage and ITC Infotech Power means that **DxP Services** is uniquely positioned to help accelerate customers' digital transformation initiatives.

Our portfolio of services augments value at every step of Modern Industrial Evolution; covering Consulting, Implementation, Deployment, and Migration. **DxP Services'** team of PLM Professionals are trusted advisors to our Customers during their Digital Transformation.

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