

# Testing Services for the Largest Bank in Saudi Arabia (KSA)



The client undergoing digital transformation and migration initiatives needed an IV&V partner to ensure secure, compliant, and defect-free rollouts. We established a comprehensive testing framework with 10,000+ reusable test cases for Core Banking, 6,000+ for Digital & Channels, 1,500+ for Retail Loans, and 800+ for Payments.

**95% Test Coverage for releases of 55+ applications**

ITC Infotech is a leading global technology services and solutions provider, led by Business and Technology Consulting. ITC Infotech provides business-friendly solutions to help clients succeed and be future-ready, by seamlessly bringing together digital expertise, strong industry specific alliances and deep domain expertise. The company provides technology solutions and services to enterprises across industries through a combination of traditional and newer business models, as a long-term sustainable partner.



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## BUSINESS NEED

- Testing Partner to perform IV&V services for the Bank's Digital transformation and migration programs
- Manage the security and compliance of the Bank's applications

## SOLUTION & SERVICES

- End-to-end testing for all core Business Applications
- System Integration Testing and User Acceptance Testing for the below :
  - Core Banking (10000+ reusable test cases)
  - Digital and channels (6000+ test cases)
  - Retail Loan (1500+ test cases)
  - Payments (800+ test cases)

Other business areas covered include:

- Corporate Banking (1500+ test cases)
- Treasury (500+ test cases)
- Cyber Security - Pen testing Vulnerability Management
- Regression Automation Test Pack (5000+ scripts)

## BUSINESS OUTCOME

- Enhanced business and customer relationships
- The post-production environment had defects of less than 1% which are very business critical, hence ensured high Service Availability and high CX
- 3X throughput and 95% Test Coverage through Test Automation for releases of 55+ applications
- Hybrid Automation Framework was implemented for complete regression execution and maintenance
- Test coverage increased to >95%

## Groups

Retail and Corporate Banking, Treasure, Digital Channels, Cards, Payments, IS20022