

# Testing Services for a Government Organization in Saudi Arabia (KSA)



A government org. in Saudi Arabia, managing a complex application landscape, needed defect-free rollouts, high performance, and strong security for its digital services. We partnered with them to establish a Testing Center of Excellence (TCoE), delivering end-to-end quality assurance that ensured reliability, scalability, and resilience in their digital transformation journey.

Assurance | Scalability | Efficiency

ITC Infotech is a leading global technology services and solutions provider, led by Business and Technology Consulting. ITC Infotech provides business-friendly solutions to help clients succeed and be future-ready, by seamlessly bringing together digital expertise, strong industry specific alliances and deep domain expertise. The company provides technology solutions and services to enterprises across industries through a combination of traditional and newer business models, as a long-term sustainable partner.



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## BUSINESS NEED

Set up a TCoE to address the following business challenges:

- Diverse Application Landscape: The ministry's applications included legacy systems, SAP ERP, web portals, and mobile applications.
- Stringent Quality Expectations: Ensuring defect-free rollouts with zero tolerance for failures in mission-critical systems.
- Performance and Security Standards: Applications needed to meet high-performance benchmarks while being resistant to cyber threats.

As a strategic software service provider, we partnered with the ministry to establish a Testing Center of Excellence (TCoE), focusing on delivering end-to-end quality assurance services for their digital transformation journey.

## SOLUTION & SERVICES

- TCoE Setup and Team Deployment
- Comprehensive Testing Approach
  - Functional Testing and Localization
  - Non-Functional Testing (NFR)
  - SAP Testing
  - Test Automation and Continuous Integration
- End-to-End Test Management

## BUSINESS OUTCOME

- Quality Assurance Excellence
- Scalable Testing Operations
- Efficient Defect Management
- Enhanced Performance and Security
- Streamlined Digital Transformation