



# Strategic Partner for Application Development and Support

A leading fruit-based beverage company streamlined operations across 75+ enterprise applications with a 150+ member team. ITC Infotech addressed multi-vendor complexities, optimized costs, and provided niche skills for multi-technology support, ensuring seamless carve-out support post-SAP S/4 implementation on the RISE platform.

**75+ SAP & Non-SAP apps supported**

ITC Infotech is a leading global technology services and solutions provider, led by Business and Technology Consulting. ITC Infotech provides business-friendly solutions to help clients succeed and be future-ready, by seamlessly bringing together digital expertise, strong industry specific alliances and deep domain expertise. The company provides technology solutions and services to enterprises across industries through a combination of traditional and newer business models, as a long-term sustainable partner.



[www.itcinfotech.com](http://www.itcinfotech.com)

## Business

- Multi-vendor, Multi-zone business decision-making complexities leading to high-cost impact
- Growing demand for niche skills and ability to scale up to support multiple technologies
- Carveout support post SAP S/4 implementation on RISE platform

## Solution

- Development & Support for 75+ enterprise business applications including S/4HANA on RISE; 1200+ tickets handled monthly, in a 24x7 global support model
- Stabilization of RISE landscape and remediation of S/4HANA Template and 3PL interfaces
- Expanding business capabilities through large scale enhancements on S/4HANA, IBP, TPM, PLM
- Regression Test Automation on TOSCA and Intelligent Automation using Power Automate and Quickbase
- Supply Chain, Financial planning and analytics on SAP Datasphere, SLT, DI, SAC, Data Bricks and Azure Cloud

## Outcome

- **200+** Test cases automated
- **98%** SLA Adherence
- **~50%** reduction in regression test cycle execution time
- **14%** reduction of AR outstanding

## Technologies Supported

