

# Service Transition for Europe-based Roofing Manufacturing Company



A Europe-based roofing manufacturing company ensured a seamless transition and service delivery for enterprise applications. The initiative streamlined core business processes, accelerated digital transformation, and enhanced the end-user experience.

**300+ SAP & non-SAP Apps**  
**5000+ users**

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## Business

- Streamline core business processes
- Accelerate digital transformation
- Enhanced end-user experience

## Solution

- Transitioned support services for 300+ SAP and non-SAP applications
- Support in Global template design, remediation, RISE migration testing and rollout on S/4HANA
- End-to-end integrated solution and service delivery ownership
- Prescriptive and predictive analytics on SAP SAC, BW/4HANA
- Financial and Integrated Business Planning on Anaplan and SAP IBP
- Process automation through RPA and Python scripting

## Outcome

- ~20% Cost savings achieved
- 98% SLA Adherence
- 75+ SOPs & Runbooks created
- 300+ Critical apps supported

## Technologies Supported

