



Business-friendly Solutions



Case Study

Quintiq Upgrade and Migration for a Leading Global Producer of Advanced High-Strength Steels (AHSS) from EU

Client

The client is a global leader in the production of **Advanced High-Strength Steels (AHSS) and Quenched & Tempered Steels (Q&T) from EU**

Business Challenges

- ❖ The upgrade of Quintiq's Company Planner and Scheduler from version 4.3 to 6.0.9 involved both technical and functional challenges
- ❖ The client needed a new Quintiq server setup and migration of three applications within a challenging timeframe
- ❖ Installation and configuration of new Quintiq applications (Company Planner, Scheduler, and Logistics Planner) for Dev, QA, and Production environments across sites, with a simultaneous migration to the new IT infrastructure

Services Provided by ITC Infotech

ITC Infotech successfully executed the upgrade of Quintiq from version 4.3.0 to 6.0.9:

- ❖ Created an efficient upgrade strategy using the **Upgrade Assessment Toolkit**, identifying challenges in upgrading directly from version 4.3 to 6.0. This helped the client easily evaluate needs and prioritize required features.
- ❖ Deployed the latest Quintiq applications for Company Planner, Scheduler, and Logistics Planner, ensuring compatibility with the client's new IT infrastructure within 8 weeks.
- ❖ Managed smooth rollouts of the Quintiq applications **across all 9 sites**, ensuring minimal disruption to operations and timely delivery
- ❖ Coordinated the migration of the Quintiq applications across geographies, ensuring consistency and alignment with the client's global operations.
- ❖ Conducted detailed user training sessions to equip over **500+ users** with the knowledge and skills required to effectively use the upgraded Quintiq 6.0 applications.

Business Benefits

The successful implementation of the Quintiq upgrade brought several key benefits to the client:

- ❖ **Faster Quintiq Upgrade:** New Quintiq 6.0 updated within 8 weeks, which provided enhanced features and functionalities to support efficient planning and scheduling.
- ❖ **Future Business Enablement:** The upgrade set the foundation for future business cases, such as support for WebUI and Mobile Applications, enabling greater flexibility and accessibility
- ❖ **High Customer Satisfaction:** Uninterrupted upgrades without disrupting business operations that resulted in higher satisfaction.

About ITC Infotech

ITC Infotech is a leading global technology services and solutions provider, led by Business and Technology Consulting. ITC Infotech provides business-friendly solutions to help clients succeed and be future-ready, by seamlessly bringing together digital expertise, strong industry specific alliances and the unique ability to leverage deep domain expertise from ITC Group businesses. ITC Infotech is a wholly owned subsidiary of ITC Ltd., a 100-plus-year-old diversified conglomerate with businesses spanning Hotels, Consumer Goods, Paperboards & Packaging, Agri Business, and Information Technology. ITC Ltd. has been in the hospitality business for over 4 decades. It has over 100 properties across 70+ destinations. The hospitality practice at ITC Infotech is 800+ people strong and most have experience in the hospitality domain leading to a high-quality IT service experience for its hospitality customers.

