



# FlexPLM 12.x Upgrade for Omnichannel Sporting Goods Retailer



## WHY UPGRADE?

- Vendor no longer supported older releases of the application or supported them at significantly higher costs
- Re-assess system customizations against the newer version of the tool
- De-scope customizations that are not adding any value
- Outdated infrastructure
- Provide enhanced foundation for future capabilities (3D and Gen AI)
- Enable IT & Business Transformation

## SOLUTION

- FlexPLM application was upgrade from older **11.1 to 12.0.3** version
- Implemented **new adobe design suite**
- Implemented **new query builder reporting** capabilities
- **Enhancements** on BOM, Sourcing, Costing, Tech design were developed
- **Clean** rehearsals and Dry run
- **Key resource additions** at onsite during critical phases – Requirement, UAT, Go live

## BENEFITS

- **Consulting-led** functional assessment
- **Detailed** and **classroom** train-the-trainer sessions
- **Longer duration hyper care support**, thus enabling the end-users transition to new system smoother
- Leverage **new additional capabilities**, performance, security and usability improvements on FlexPLM version 12

Customer is an omnichannel sporting goods retailer. The company's primary activities include the retail of sports equipment, apparel, footwear, and accessories. The customer wanted to collaborate with our 100+ certified experts with the experience of delivering 80% of Global FlexPLM Upgrades.

## Upgrade from 11.1 to 12.0.3

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