



Transform with Enterprise Automation services & solutions from ITC Infotech

FAST-TRACK YOUR RPA ROADMAP

- ✔ Reduce cost of operations
- ✔ Generate higher ROI from IT investments
- ✔ Amplify workforce productivity
- ✔ Enhance process efficiency & ensure standardization
- ✔ Improve consistency, auditability & compliance

ITC Infotech: Your Robotic Process Automation (RPA) partner of choice

360° Integrated Services



Strategy: We help define enterprise process automation strategy and roadmap, including tool evaluation & selection, productivity metrics definition, business case building, CoE setup & defining target operating model.



Implementation: We develop, deploy and support your RPA solution, establish governance and help you address IT security, legal & compliance concerns.



Managed Service: We manage, monitor and optimize your automation infrastructure and provide analytics and insights into utilization and efficiency of the environment.

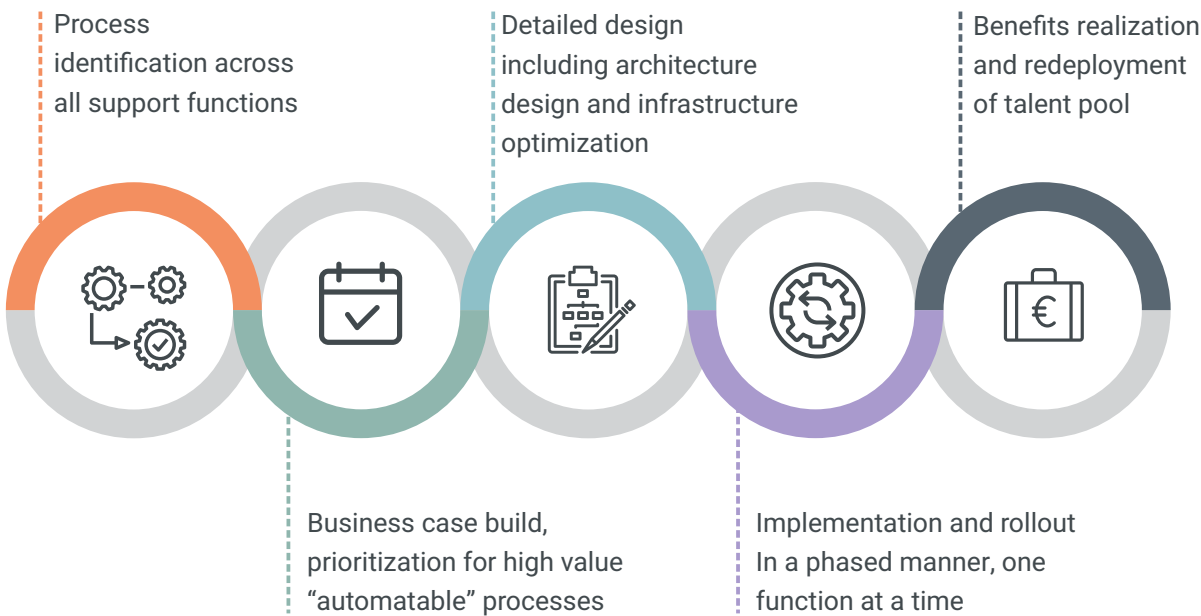
Flexible Engagement Models

- Implementation and managed services
- Staffing
- Process discovery and prioritization
- Value model creation
- Product evaluation and selection
- Enterprise Automation strategy and roadmap
- Automation Support services

Deep Expertise across Automation Platforms & Processes

- 360° partnership with Automation Anywhere, the world's most widely deployed RPA platform
- COEs for Blue Prism, UI Path & Automation Anywhere
- Process inventory across HR, Finance, Operations & Supply Chain

5 Step Process to Simplify your Automation Journey



VALUE CAPTURING	PROOF OF CONCEPT	PILOT	ROLL-OUT
<ul style="list-style-type: none">• Process analysis• Product selection	<ul style="list-style-type: none">• Process selection• Process automation• Validation	<ul style="list-style-type: none">• Automate set of processes• Introduce Change management• Setup CoE• Establish Governance model	<ul style="list-style-type: none">• Standardize automation• Standardize change management• Expand CoE• Self-reliant framework

Success Delivered

Enterprise automation consulting and execution for a leading budget airline customer

- ITC Infotech worked with the client to enable an organization wide automation strategy and roadmap. This was followed by the RPA implementation. We are also providing support & maintenance services
- Direct benefits range across operational resource redeployment, efficient utilization of flight maintenance resources, improved aircraft utilization and reduced maintenance costs
- Indirect benefits include fuel efficiency, better pilot & crew utilization, improved transparency on flight operational parameters, better operational planning, reduced employee attrition, improved operation safety and security compliance

RPA based report generation for a leading Indian Consumer Goods company

- ITC Infotech engaged with the client to automate critical report generation. This was being handled by a 20 member team, engaged in extracting data from the ERP system for report creation

- The solution reduced report generation time from 90 mins to 15 mins. The client was able to reduce the team dependency by more than 50%
 - ITC Infotech also enabled on-demand report generation
- ### Automation solution for a leading Middle-East based Bank
- ITC Infotech engaged with the client to automate requests for blocking funds, unblocking funds and transfer of funds
 - The bank was receiving 3,000+ requests per day, with a 2 hour SLA. This was being run by a large 80 member operational team (52 Makers + 28 Checkers)
 - The quantum of these requests were expected to double in the next 2-3 years
 - The solution improved success rate by elimination of errors.
 - The Transfer funds process was re-engineered through attended automation
 - ITC Infotech developed attended automation for Block / Unblock funds requests

