



HEALTHCARE INSIGHTS



OVERVIEW OF US HEALTHCARE PERFORMANCE

55%

of cases among adults do not receive recommended care¹.

25%

of adult population has multiple chronic conditions².

82%

hospital get penalized for readmission³.

25%

of hospital spending is towards administrative costs⁴.

54%

have avoided healthcare services because of the cost⁵.

20%

of healthcare expenses is wasteful and produces no value to the patient⁶.



1 - <https://www.nejm.org/doi/full/10.1056/NEJMsa022615>

3 - <https://www.advisory.com/daily-briefing/2018/09/27/readmissions>

5 - <https://www.cnbc.com/2018/11/29/over-half-of-americans-delay-health-care-becasue-they-cant-afford-it.html/>

2 - <https://www.cdc.gov/chronicdisease/resources/infographic/chronic-diseases.htm>

4 - <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5587107/>

6 - <https://www.advisory.com/daily-briefing/2018/07/23/administrative-costs>

HEALTHCARE INSIGHTS

A unified solution comprising of predefined quality measures, business workflows and advanced analytics capabilities, to engage members effectively for gap closure and improve member experience.



Improve Quality

Benefits



Improvement in brand awareness



Improve top and bottom line financials

FEATURES



Governance Utilities

Self Serviced BI

CAHPS[®] Measures



Analytics Efficacies

Hybrid Measures

Data Submission

ANALYTICS DRIVEN QUALITY IMPROVEMENT

Value is the new currency of care and analytics stands the greatest chance to support healthcare organizations to thrive in the value based care ecosystem.



Identifying high risk patients



Predicting member dissatisfaction and taking proactive actions to improve quality scores



Predicting no-show appointments and close gaps in care



Predicting non-compliant members in advance to address their issues and improve quality performance

CASE STUDY

Supporting a payer in Oregon state with their HEDIS and OHA CCO incentive measures programs



Supporting a payer in California on A.M.P. and ACO quality programs



Enabling a mid-size payer for CMS Part C and Part D report generation and submissions

