

ITC INFOTECH'S UNIQUE **TEST ACCELERATORS** FRAMEWORK

Reduces execution time for Opera PMS
and ORS scripts by **85%**

The client is a leading international
luxury hospitality chain, headquartered
in Canada, owning and managing over
120 properties across 47 countries.





Business Challenge

The client wanted to upgrade and standardize the Opera PMS and ORS applications for its properties across the globe. As a pre-upgrade exercise, client was looking for a technology partner, who understands the complex functionality and business processes between the Opera PMS and ORS applications, to carry out end-to-end testing (regression and new functionalities).



Solution Offered

ITC Infotech has approached this automated testing project by onboarding SMEs of Hospitality Domain and Automation Testing. The solution comprises of automation script development, maintenance & support, test script execution, along with setting-up & managing test environment.

Designed & developed Test Accelerators - hybrid, scalable and reusable test automation framework

The test accelerators comprised of 3,000+ test cases covering four applications - PMS, ORS, S&C, POS and integration between PMS-ORS

Carried out the end-to-end testing for inbound & outbound transactions by using application GUI and web services



Business Benefits

ITC Infotech's hospitality industry specific Test Accelerator helped customer to achieve higher efficiency.

Reduced time to production release by **~85%**

Significant cost reduction by reducing resource up-to **50%**

Achieved **700%** increase in the test coverage

About ITC Infotech

ITC Infotech is a leading global technology services and solutions provider, led by Business and Technology Consulting. ITC Infotech provides business-friendly solutions to help clients succeed and be future-ready, by seamlessly bringing together digital expertise, strong industry specific alliances and deep domain expertise. The company provides technology solutions and services to enterprises across industries through a combination of traditional and newer business models, as a

