

DxP Services is a Trusted Partner for Logistics Support Analysis (LSA) and LSA Maintenance for Defence Industry



Executive Summary

DA European leader in the field of defence is using DxP Services' LSA solution (Logistics Support Analysis) to **build and supply logistics databases to its customers.**

What is LSA ?

- A **modular and scalable solution** on the PTC Windchill platform
- **Increase efficiency of maintenance and reduce cost of providing support by preplanning** all aspects of Integrated Logistics support
- **Digital Continuity expanded** through teams from Engineering, IPC/IPL, LSA and illustrators working on the same central repository for Service and Engineering : all sharing the same 3D models and integrated Change Management
- Solution is already deployed at many Aerospace & Defense customers : can be an extension of current PLM or a separate installation

Our Solution

- DxP Services and PTC implemented the LSA solution for 5 users
- The company also entrusted DxP Services to migrate their LSA solution to the secure network that would be required for management of the customer data : thus proving that DxP Services are trusted advisors for every step of Digital transformation
- Migrated from a less restrictive network to a network requiring application
- certification for targeted security
- Moved from a LINUX/Oracle environment to a Windows/SQL server environment whilst minimizing service interruptions and maintaining service levels
- Tested the migration on a DxP Services Server in order to anticipate issues
- Worked with the client to analyse problems encountered and how to solve them

Key Results And Benefits

- LSA allows customer to be compliant with S-Series required by defence programs (compliant with its own clients with respect to the security of managed data)
- Application approved for integration into the secure network

ABOUT DxP SERVICES

DxP Services is an ITC Infotech specialized business unit focused on the implementation and adoption of PTC's industry-leading Windchill®, Product Lifecycle Management (PLM) software, as well as Cloud and Windchill+® SaaS offerings. Created through the acquisition of PTC's PLM implementation services division, **DxP Services** is the largest global PTC PLM ecosystem. The combination of PTC Heritage and ITC Infotech Power means that **DxP Services** is uniquely positioned to help accelerate customers' digital transformation initiatives.

Our portfolio of services augments value at every step of Modern Industrial Evolution; covering Consulting, Implementation, Deployment, and Migration. **DxP Services'** team of PLM Professionals are trusted advisors to our Customers during their Digital Transformation.

<https://www.itcinfotech.com/dxp-services/>

