

# SharePoint Migration & Support Services

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The business processes in the client organization spanned across different technologies and Lotus Notes was one of them. The organization decided to move its Lotus Notes applications to SharePoint and other technology platforms to adapt to the new age modus operandi and reap the advanced technological benefits.

**~60%**  
Reduced Migration  
Time

**4 Geos,  
27 Countries**

ITC Infotech is a leading global technology services and solutions provider, led by Business and Technology Consulting. ITC Infotech provides business-friendly solutions to help clients succeed and be future-ready, by seamlessly bringing together digital expertise, strong industry specific alliances and deep domain expertise. The company provides technology solutions and services to enterprises across industries through a combination of traditional and newer business models, as a long-term sustainable partner.



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## CHALLENGE

- Business processes spanned across technologies
- Client had ~16,000 Lotus Notes databases and many of these were replicated across multiple servers
- Lotus Notes legacy and licensing issues
- Align & adapt quickly to changing market trends

## SOLUTION

### Evaluation

- ITC Infotech Team evaluated close to ~16,000 LN applications
- LN DBs across 4 Geos in 80+ servers

### Migration Services

- Migration Planning considering the business impact
- Lotus Notes Inventory creation
- Classification & Prioritization
- Migration from Lotus Notes to SharePoint, OutSystems & other platforms

### Support Services

- 24/5 SharePoint(2010) Application support for 60,000 user-base
- Maintenance and enhancements
- OOB Customizations for SharePoint Portals

## RESULTS

- Business Process Automation using the OutSystems platform
- **Reduced** more than **60%** of the planned **Migration Time**
- Reduced Support & Maintenance Cost
- Rationalized global Business processes
- Customized Records Management Solution
- Automated Content Tagging Solution