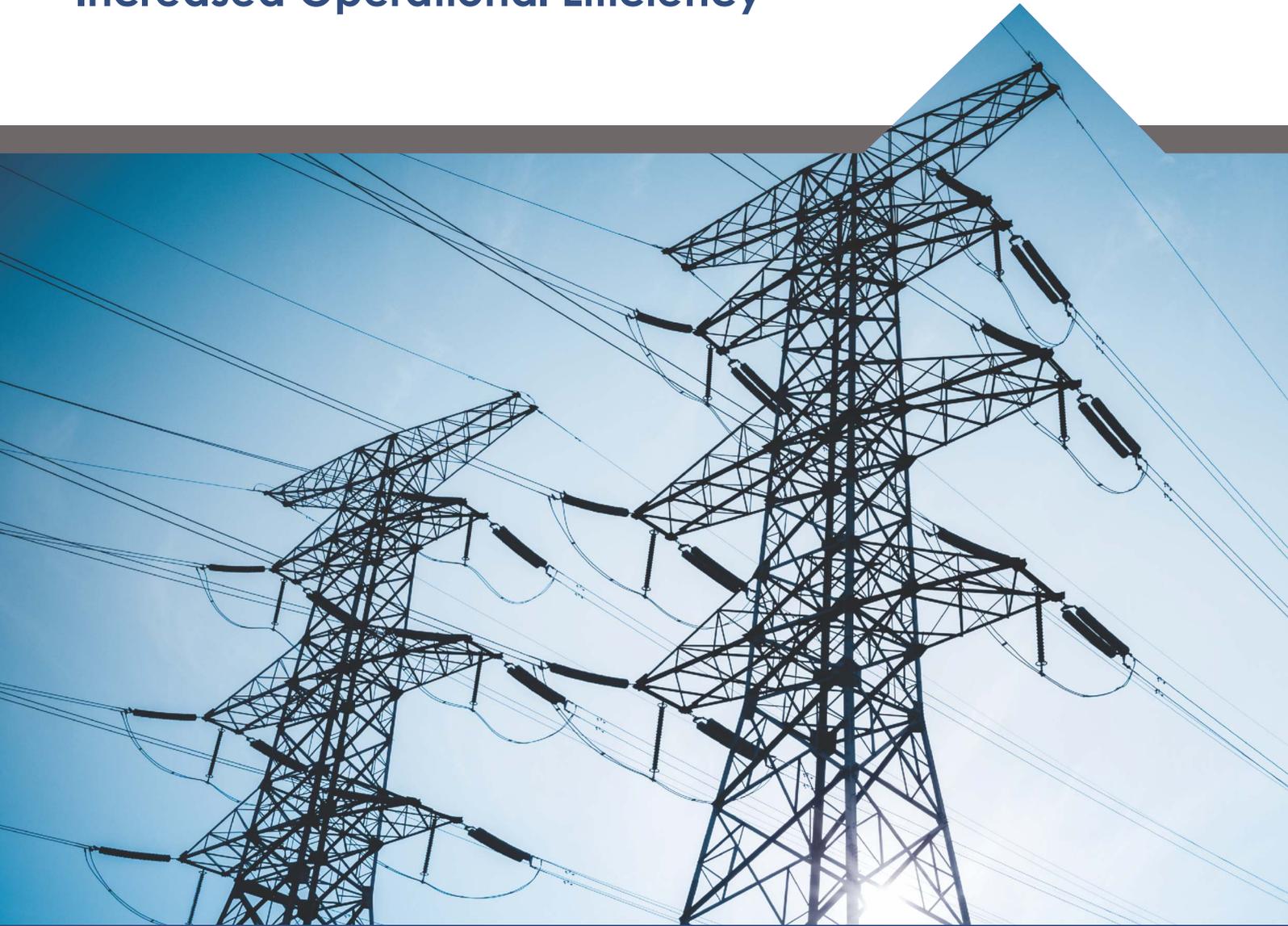


Implementation of SAP Fiori Transactional Applications Leads to Superior Employee Engagement & Increased Operational Efficiency



SITUATION

The customer wanted to ensure platform readiness for mobile enablement of frequently used operations such as Leave, Time sheet, Travel, etc. for all employees in the organization to increase productivity and efficiency using SAP Fiori Apps in real time.

IMPACT

The widespread global presence of the customer's business called for a streamlined implementation of SAP Fiori Apps that would impact the day-to-day functions of the business and its employees.

RESOLUTION

ITC Infotech was selected as a strategic partner to provide SAP Fiori Transactional Applications based for usage by employees spread throughout the country with proper authentications and security. ITC Infotech was able to leverage its expertise and knowledge of the Mobile and UX space to deliver cost-effective services to the customer.

The Customer

The customer is a leading electricity distributor in the Australian electricity market and operates a distribution network that stretches across South Australia, comprising thousands of kilometers of power line and hundreds of substations.



The Need

The customer wanted to ensure platform readiness for mobile enablement of frequently used operations such as Leave, Time sheet, Travel, etc. for all employees in the organization to increase productivity and efficiency using SAP Fiori Apps in real time.

The Solution

The customer evaluated several SAP Mobile and UX solution providers; however, ITC Infotech's niche focus within the SAP Mobile and UX space was one of the main reasons why the customer selected ITC Infotech for their first SAP Fiori implementation. ITC Infotech was selected as a strategic partner to provide SAP Fiori Transactional Applications based for usage by employees spread throughout the country with proper authentications and security.

Business Benefits

- Superior employee engagement leading to an increase in employee satisfaction
- Decrease in the turnaround time for internal approvals regarding travel, transfer, etc. leading to increase in operational efficiency
- Real-time actions and updates on user requests

ITC Infotech's Enterprise Resource Planning (ERP) Practice

ITC Infotech is a leading provider of cutting edge SAP Solutions helping clients leverage technologies such as HANA, Mobility, IoT and Analytics. As a Partner Edge partner, ITC Infotech co-innovates with SAP in key business areas including Supply Chain – Supply Chain Performance Management, in developing Mobility apps on the HANA Cloud Platform (HCP) and in developing IoT solutions for different business requirements.

Industry expertise, technical depth and commitment to completing projects successfully enables our 800 SAP consultants to deliver significant value across the lifecycle of SAP solutions for global customers.

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