



Business-friendly Solutions



HEALTHCARE TECH SERVICES & SOLUTIONS

Delivering Innovative Solutions
for Modern HealthCare

An icon representing IT consulting, showing a laptop with a speech bubble and a person silhouette.

IT Consulting

An icon representing digital technology, showing a hand pointing to a network of nodes.

Digital

An icon representing data, showing a cloud with three lines extending downwards.

Data

An icon representing customer experience and CRM, showing a group of people icons connected by lines.

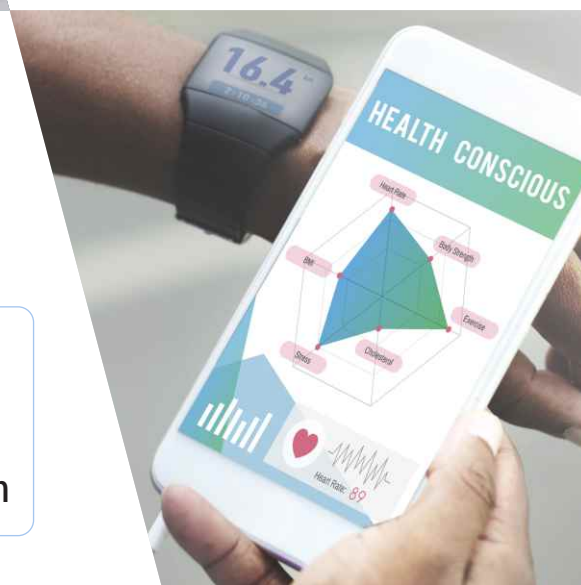
Cx and CRM

An icon representing infrastructure, showing a network router with signal waves.

Infra

An icon representing automation, showing a computer monitor with a rocket launch symbol.

Automation



Our HealthCare Offerings

DIGITAL



Consumer Engagement

Self Service Portal- Member, Provider, Employer & Broker



Patient Engagement

Hospicura a comprehensive patient portal solution



Connected Health

Patient remote monitoring IoT solution platform



Wellness Management

Mobile platform for empowering patients with health data

DATA



Quality Maximizer

Improve performance across quality measures (HEDIS)



Care Gap Management

Improving care coordination to increase quality of care delivered



Population Health

Health-Insight platform for targeted care strategies



Member Engagement

Personalized recommendations to Improve quality of care



Provider Management

Single source of truth for Providers

HEALTH - TECH



Benefit Management

Automated Plan Configuration using eBenefitSync



Compliance

Medicare Advantage compliance using eMedicareSync



Revenue Management

Automated Fee for Value (FFV) reimbursement using AP2



Provider Management

Contract Management using eProviderSync

AUTOMATION



Business Process Automation

Automation Anywhere and UIPath Framework



AI platform

BOT Platform for Operation management and Cognitive Conversation (Chat Bot, Mail Bot)



Test Automation

TestNext Automation framework



DevOps Framework

ZICOS framework to automate end to end Development to Support cycle

HORIZONTAL

Core Platform Ancillary services

Healthcare Core Admin Ancillary Services in Facets & HealthRules - Testing services, BPO services and Upgrade services

CRM

Cloud Loyalty Solutions, B2B/B2C Customer Engagement Solutions, Cloud Migration Kit

Infra

Cloud shift framework, Workplace solution, Infra Managed Services

About ITC Infotech

ITC Infotech is a specialized global technology solutions provider, led by Business and Technology Consulting.

ITC Infotech's Digital@work infuses technology with domain, data, design, and differentiated delivery to significantly enhance experience and efficiency, enabling our clients to differentiate and disrupt their business. The company is powered by a growing portfolio of specialized solutions addressing critical business challenges, including: Industry 4.0 solutions (PLM, IoT and Embedded), Customer Value Management, Loyalty, Trade Marketing & Distribution, Supply Chain Optimization, Data Engineering and Analytics, Healthcare Analytics, Digital Banking solutions and Digital Agriculture solutions. The company provides solutions to enterprises in Supply Chain based industries (CPG, Retail, Manufacturing, Hi-Tech) and Services (Banking, Financial Services and Insurance, Healthcare, Airline, Hospitality) through a combination of traditional and newer business models, as a long-term flexible, trusted and sustainable partner.

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