



IMPROVING QUALITY OF HEALTHCARE

The US has observed a paradigm shift towards value based care. Achieving better health outcomes for patients is the renewed focus of healthcare regulators. US has the highest per capita spend in the world, yet scores low on health quality among developed nations. Around 25% of the nation's adult population is suffering from multiple chronic conditions. About 30% of healthcare is wasteful and produces no value to the patient. To address these issues, 80% of healthcare organizations have now started focusing on consumer-centric strategies.

The most significant challenges across the healthcare ecosystem are improving the health of patients, enhancing member satisfaction and effectively reducing healthcare costs. Achieving these goals will have a direct impact on reimbursements and financial incentives associated with various quality based programs. Also, member experiences can be improved for brand building.

ITC Infotech's Quality Management System (QMS) is a one stop customizable solution to identify and improve upon quality management objectives while focusing on patient's health outcomes. The integrated voice enabled solution built on a big data platform has the capability to integrate unstructured and structured data and hence unearth hidden insights using advanced analytical techniques.

- Create & govern measures across multiple internal & external quality programs
- Analyze measures to financial and organizational goals
- Identify gaps in care and improve patient engagement
- Enhance collaboration among business and technical teams
- Improve productivity and effectiveness of decision making

ABOUT ITC INFOTECH

ITC Infotech is a specialized global full service technology solutions provider, led by Business and Technology Consulting. ITC Infotech's Digitaligence@work infuses technology with domain, data, design, and differentiated delivery to significantly enhance experience and efficiency, enabling our clients to differentiate and disrupt their business. ITC Infotech is a fully owned subsidiary of ITC Ltd, one of India's most admired companies.

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