

**Automated Statistical Process Control for automotive safety system manufacturer** 



### Client

## EU based Client is one of the world's largest suppliers of automotive safety components and systems

### Challenge

The client was looking to automate the statistical process control system to meet with the consistent manufacturing quality standards, further improving and maintaining the quality across multiple locations. There was no real time capturing of data from factory assets and machines. No integration with other shop floor applications. Not being able to integrate with multiple protocol within the shop floor. Need of improving quality prediction and asset availability.

# Solution highlights

- Implementation and rollout of enhanced SPC solution across
  20+ manufacturing sites in Asia, Europe, and North America
- Automated Statistical Process Control System and Quality Inspection System used by the operators and quality personnel at a global level across multiple sites
- Enhanced user experience with application support in 11 languages
- Custom rule creation, dynamic and continuous shop floor data acquisition from shop floor systems
- Faster response for corrective measures to be undertaken against quality breaches

## Business Outcomes

Reduced scrap by

6-8%

Increase operational efficiency by

12%

50%

deployment time reduction by implementing automation testing

#### **About ITC Infotech**

ITC Infotech is a leading global technology services and solutions provider, led by Business and Technology Consulting. ITC Infotech provides business-friendly solutions to help clients succeed and be future-ready, by seamlessly bringing together digital expertise, strong industry specific alliances and the unique ability to leverage deep domain expertise from ITC Group businesses. ITC Infotech is a wholly owned subsidiary of ITC Ltd., a 100-plus-year-old diversified conglomerate with businesses spanning Hotels, Consumer Goods, Paperboards & Packaging, Agri Business, and Information Technology. ITC Ltd. has been in the hospitality business for over 4 decades. It has over 100 properties across 70+ destinations. The hospitality practice at ITC Infotech is 800+ people strong and most have experience in the hospitality domain leading to a high-quality IT service experience for its hospitality customers.

