

OPERA VERSION UPGRADES FOR THE #1 HOSPITALITY PLATFORM VENDOR (TASC)

The client is a multinational technology corporation. Hotels across the globe, from the smallest independent players to the largest hospitality chains, use the client's Hospitality Products and Solutions to manage their operations.





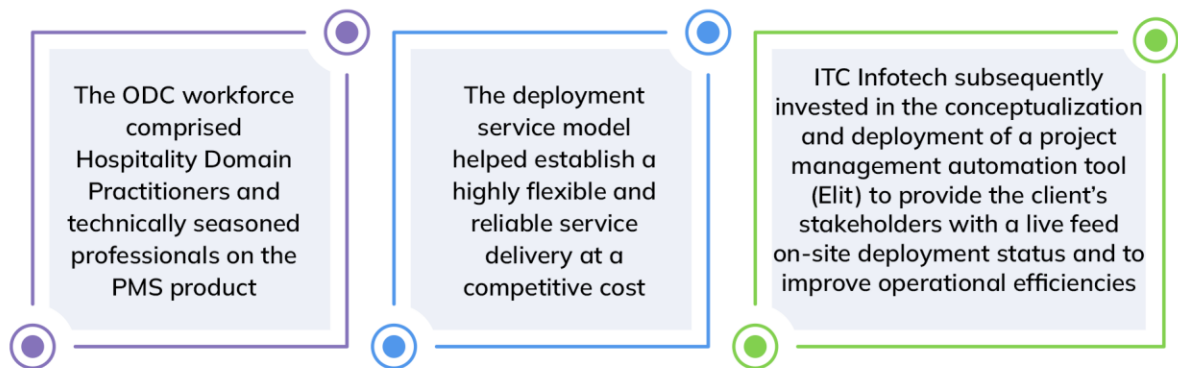
Business Challenge

The client wanted to focus on its core competency of Property Management System (PMS) product innovation and development roadmap. The escalating maintenance cost of the global pool of domain practitioners and skilled PMS deployment workforce warranted the client to improve the PMS deployment scalability and reduce cost for its hospitality customers. The client wanted a partner who not only understood the technology landscape but also had an in-depth understanding of the hospitality industry.



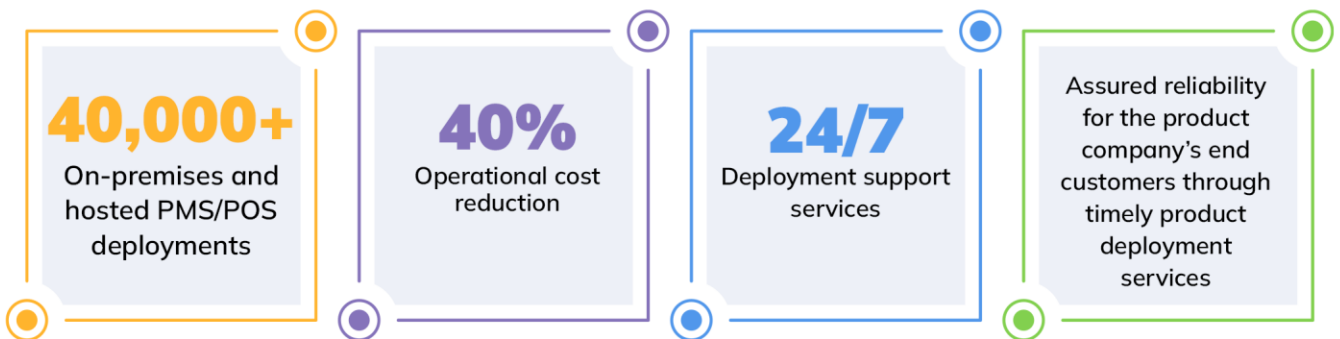
Solution

Leveraging its two decades of deep domain experience in the hospitality, ITC Infotech established a dedicated 24/7 SLA-driven Offshore Development Center (ODC) to provide the client with worldwide PMS upgrade, support, testing, and migration services.



Business Benefits

Worldwide multi-time zone, multi-site, and varied Hospitality environment PMS Deployment



About ITC Infotech's Hospitality Practice

ITC Infotech is a wholly owned subsidiary of ITC Ltd. ITC Ltd is a 100-plus-year-old Indian leading private sector company and a diversified conglomerate with businesses spanning Hotels, Consumer Goods, Paperboards & Packaging, Agri Business, and Information Technology. ITC Ltd. has been in the hospitality business for over 4 decades. It has over 100 properties across 70+ destinations. The hospitality practice at ITC Infotech is 800+ people strong and most have experience in the hospitality domain leading to a high-quality IT service experience for our hospitality customers.



For more information visit us at <https://www.itcinfotech.com/industries/hospitality/>

