

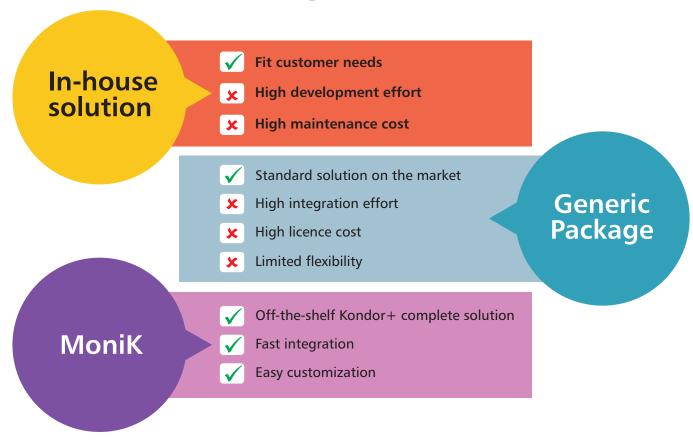
Limited built-in monitoring features within Kondor+

The Kondor+ software has very limited functionality for:

- monitoring its health
- alerting support teams to problems
- · providing all diagnostic information
- offering remediation actions

Our monitoring solution has been especially built for Kondor+

What are the options?

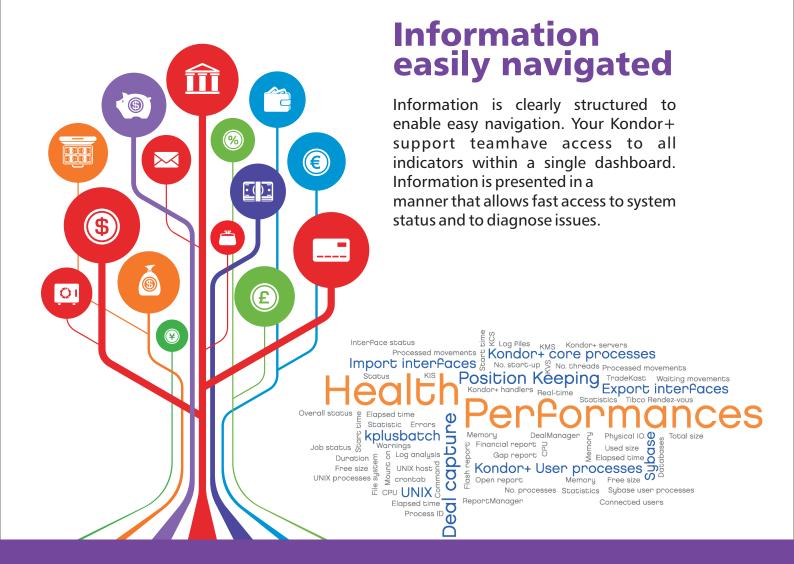


Global view of Kondor+ at a glance

MoniK gives you access to a global view of Kondor+ health and performance at a glance.

It provides real-time values for more than 2000 functional and technical indicators. It includes a Kondor+ night batch deep analysis and a complete interface workflow monitoring.

Increase your Kondor+ support reactivity and efficiency





Real-time alert mechanism

MoniK boasts a sophisticated alert mechanism to notify of critical situations and warn of potential issues.

Triggered alerts are displayed within the MoniK dashboard allowing you to react quickly to issues.

Alert notifications can also be received by email.

Being pro-active in anticipating problems

Advanced functionality allowing fast problem investigation and resolution





Reporting functionality provides the possibility to analyse past, current and recurring issues using historical Kondor+ information. Management can also benefit from receiving regular scheduled reports showing a long term view of Kondor+ health and performance.

Track Kondor+ health and performance over time

Main reporting features

Instant ad-hoc report

Excel file generation

Report scheduling

Attach reports to email alerts



Integrate your custom indicators

You can easily integrate and organize your own indicators within the MoniK dashboard, having the same alert functionality as standard MoniK indicators.

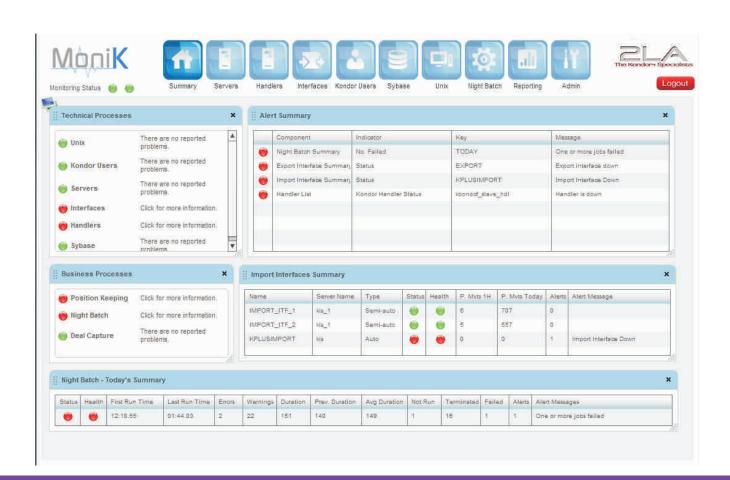
Fine-tune MoniK to meet your needs

Fine-tune MoniK workspaces

The MoniK workspace layout and content can be fully customized.

You can tailor MoniK workspaces according to your MoniK user profiles, for example:

process oriented for technical support business oriented for functional support Kondor+ health reporting for managers



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