Beyond Automation

ManageNXT

IT Teams

| L1 | L2 | L3 |

Shift left for the right shift

Data Centers are crossing physical boundaries and so are the ways of managing them.

Increase Service Availability with ITC INFOTECH's simplified ManaeNXT framework

The underlying IT environments are getting complex day by day with the growing need of faster turnaround, time to build and commission the infrastructure. The consumption based models for compute are getting cheaper and deployments cycles are shrunk. With these rapid changes organisations are now looking beyond traditional automation frameworks.

IT environment now needs sophisticated orchestration layers to achieve the growing demands. Modern runbooks are executed using IT sophisticated processes frameworks delivered with improved service quality standardizing on reliable, repeatable, and fully auditable task automation. ITC INFOTECH ManageNXT framework offers "As A Service" model to fully utilize the potential benefits of orchestration.

How ITC Infotech can help you in achieving orchestrated RunBook?

ManageNXT is about solutions and services around the data center and backend platforms. This includes services starting with proactive monitoring and self healing solutions to run-state services of compute, network, storage and services such as databases, messaging and security. We have helped customers to enhance bring in process/ automation / technology consolidation through transformation programs that focus on modernization and arriving at cost –effective models for delivery. The ManageNXT framework also helps in integrating on-premise environments with cloud services enabling a common service management framework that includes autonomics and self-healing through orchestration.

Solution Offering and Features

Network Monitoring & Management Services

We provide best in class network monitoring and management services in a "As a Service" model that include a wide range of proactive and reactive services. The services include device management and configuration, Enterprise network monitoring, Incident detection and reporting, Network Statistics and Reporting. We have experience in implementation and operation of various industry standard Network Management Tools.

Platform Management Services

Hardware and Software Platform Management services packaged with the Incident, Change and Problem management and automation processes assures our clients' efficient management of their infrastructure. We have extensive experience in tools required for Monitoring & Management including Orchestration.

Data Center Consolidation

As the industry is consolidating, the age old physical infrastructure is moving towards Virtualization. The existing virtualized environments are now getting consolidated to private clouds. The non-critical environments are moved out of private cloud to public cloud. We have experience in data center consolidation that includes rationalizing the underlying compute capacity, network and security equipment.

Patch Management and Deployment Service

Application Deployments and rollouts, Patch Management, OS Image Management and migration are the major offerings under this sub-service. The scope of services also include Controlled Active package queue to reduce package distribution failure and Security Compliance (Patching) and zero touch deployments and migrations. Over a period of time, we have mastered industry standard deployment, inventory, end-point protection and asset management tools like SCCM, Altiris, HPOV, Symantec end-point protection.

Technology Management Services

Our specialized management services for Storage, Database and SharePoint includes capacity planning, performance assessment, proactive health check, backup and disaster recovery management.

Our Delivery Model and Differentiators

Our ManageNXT framework offers specialized tools and processes combined with the differentiated delivery models built to address multi-time zone, multi-country, multi-location challenges. We also offer onsite, offshore and hybrid delivery models without compromising quality, maintaining high delivery standards, with the help of customized tools and experienced resources.

- Cost Effective
- Beyond Automation
- Shared Services
- Self-healing

About ITC Infotech

ITC Infotech is a specialized global scale - full service provider of Domain, Data and Digital technology solutions, backed by a strong business and technology consulting focus. The company caters to enterprises in Supply Chain based industries (CPG, Retail, Manufacturing, Hi-Tech) and Services (Banking, Financial Services and Insurance, Airline, Hospitality) through a combination of traditional and newer business models, as a long term sustainable partner.

ITC Infotech is a fully owned subsidiary of USD 8bn ITC Ltd – one of India's most admired companies.

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