

Integrated SAP S/4HANA Implementation Leads to Enhanced Scalability & Better Agility



SITUATION

The customer wanted to be more agile in responding to increasing customer demands by optimizing internal processes. There was a need to streamline internal workflows and cut down on stock as well as administrative and procurement costs.

IMPACT

The customer's existing legacy systems and infrastructure were posing a great hindrance in system optimization. This resulted in difficulties in adjusting marketing programs and production plans, which directly impacted margins.

RESOLUTION

ITC Infotech in partnership with SAP has helped the customer set up a transformational system – "LEAP" on the S/4 HANA platform, which provided a full IT refresh by upgrading software and consolidating legacy ERP applications to an integrated SAP S/4HANA platform.

The Customer

The customer is a leading business conglomerate with a group turnover of INR 6400 crores (approximately USD 1 billion). Its business portfolio primarily comprises two types of businesses – 1) Agri-Rural Business (Urea & SSP fertilizers, Sugar, Farm inputs marketing such as DAP, Crop care Chemicals, Hybrid Seeds, Rural Retail Chain) and 2) Chlor-Vinyl Business (Caustic Soda, Chlorine, Calcium Carbide, Vinyl Resins, Vinyl Compounds, Power and Cement). The company has over 2600 employees in multiple countries across Asia.



The Need

The company wanted to acquire the agility to respond to increasing customer demand by optimizing its manufacturing, distribution and financial processes. They also wanted to streamline internal workflows to cut stock and working capital requirements and to reduce administrative and procurement costs. Another key requirement was to swiftly and accurately close each financial month end, which would ensure that decisions were taken based on accurate and timely data.

Existing systems and infrastructure were proving a hindrance to these objectives. The company's server infrastructure was not optimized to handle the increased processing load, and its legacy ERP solutions restricted its ability to globalize processes and analyze sales and inventory information from worldwide offices. As a result, it was difficult to adjust marketing programs and production plans, which directly affected the ability to manage margins. The ultimate goal was to create a central ERP platform with sufficient performance to meet long-term business requirements. To achieve this goal, the customer needed a full IT refresh – upgrading hardware and consolidating its legacy ERP applications to an integrated SAP S/4HANA platform with a simple finance solution.

- Extensive use of Fiori
- HR renewal pack 2.0
- Seamless integration of on premise HR and SuccessFactors

Business Benefits

- Enhanced scalability for future business expansion
- Availability of integrated, accurate and timely data – both structured and unstructured – across the enterprise to avoid data redundancy
- More organizational agility and competitiveness by providing organizational alignment, visibility and greater confidence
- Better control performance due to access to reliable data and a greater context for decision making
- Faster execution of plans – often with less budget and fewer resources, in an increasingly competitive business environment
- Ability to manage information strategically without disruption

The Solution

ITC Infotech partnered with the customer for implementing a transformation named as "LEAP" on the S/4 HANA platform. It is a one services engagement with HEC as a key component. The project started in October 2015 and was implemented in a record time of 5.5 months.

The following products/modules were implemented:

- S/4HANA (sFIN, MM, PP, SD, PM, PS, QM)
- SuccessFactors (PM/GM, SCP, EP)
- GRC - Access Control
- Vistex
- MDG
- Open Text VIM

Highlights

- Record implementation time of 5.5 months
- Full implementation of sFIN including IBP and SAP Accounting
- Extensive use of Embedded Analytics

ITC Infotech's Enterprise Resource Planning (ERP) Practice

ITC Infotech is a leading provider of cutting edge SAP Solutions helping clients leverage technologies such as HANA, Mobility, IoT and Analytics. As a Partner Edge partner, ITC Infotech co-innovates with SAP in key business areas including Supply Chain – Supply Chain Performance Management, in developing Mobility apps on the HANA Cloud Platform (HCP) and in developing IoT solutions for different business requirements.

Industry expertise, technical depth and commitment to completing projects successfully enables our 800 SAP consultants to deliver significant value across the lifecycle of SAP solutions for global customers.

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